

RPA 2.0: Advanced Troubleshooting Certification Programme

RPA

Robotic process automation

VECTOR ILLUSTRATION

Course Fee: HK\$9,000 (May apply up to HK\$6,000* subsidy)

*Maximum saving, with the final grant subjects to approval.



RPA can be an excellent tool for instant reduction of business costs and improved efficiency.

In view of the challenges associated with RPA implementation, this programme provides hands-on exercises on the standard practices and common troubleshooting skills to overcome complex project problems so as to perform a successful RPA implementation.

Programme code	10010497
Date and time	22-23 Oct 2020, 09:30 - 17:30 (14 training hours)
Venue	Computer Rm 112, 1/F, HKPC Building, 78 Tat Chee Avenue, Kowloon Tong, HK
Medium	Cantonese, supplemented with English technical terms
Course fee	HK\$9,000 (May up to HK\$6,000* subsidy)

Who Should Attend ?

- ❖ Participants shall have programming knowledge
- ❖ For those who want to have hands-on experience in coding RPA projects and understanding how to troubleshoot RPA projects.
- ❖ Having attended “2-Day RPA Workshop” is recommended

Course Description

- ✓ In this 2-day in-depth programme, participants will learn the technical knowhow and gain knowledge in design, develop and implement RPA process in a RPA tool with hands-on exercises.

Learning Take Away

- ✓ Participants shall be able to develop complex RPA projects and to understand troubleshooting skills
- ✓ Bring in real RPA trouble cases to get professional insights

Course Outline

➤ RPA Hands -On Exercises (highlights)

- Coding with standard practice framework (Solution Architect)
 - To develop a complex project by using a well adopted best practice
 - To learn detailed program coding in RPA
- Including OCR Invoice Reading
 - To leverage a RPA tool to understand the content of the invoice
 - To learn how to extract the OCR data
 - To populate onto a ERP-like systems

Troubleshooting Exercises (highlights)

- Coding practice
 - To learn together a systemic way to evaluate and exam a RPA project
- Debugging exercise
 - We will teach some troubleshooting skills
 - To have hands on exercise to troubleshoot RPA flow and identify the cause of the issues
- Log examination
 - To learn skill in reading logs
- Exception handling – in order to build a successful RPA project, knowing how to plan for the exceptional cases is critical.
 - We will teach participants how to setup exception handling
 - The rule of thumbs of defining exception handling criteria

Professional insights (2 hours)

- Sharing advisory on RPA trouble cases - share your company cases to discuss and explore!

RTTP Training Grant Application

Companies should submit their RTTP training grant application for their employee(s) via <https://rttp.vtc.edu.hk/rttp/login> at least two weeks before course commencement. Alternatively, [application form](#) could be submitted by email to rttp@vtc.edu.hk along with supporting documents.

Enrolment Methods

1. Scan the QR code to complete the enrolment and payment online.
2. Mail the crossed cheque with payee name “Hong Kong Productivity Council” (in HK dollar) and the application form should be mailed to HKPC Academy, Hong Kong Productivity Council, 3/F, HKPC Building, 78 Tat Chee Avenue, Kowloon (attention to Ms Cherry LAM). Please indicate the course name and course code on the envelope.



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