



DevOps Training Series: DevOps Leader (DOL)[®]



Course Fee: HK\$9,000 (May apply up to HK\$6,000 subsidy)

*Maximum saving, with the final grant subjects to approval.



This course introduces new and innovative ways to organize and manage value streams using DevOps practices. Tailored for those engaged in a DevOps evolution.

It is a unique and practical experience for those who want to take a transformational leadership approach and make an impact within their organisations by implementing DevOps.

Leading people through a DevOps evolution requires new skills, tools, innovative thinking, and transformational leadership.

Programme code	10011089
Date and time	1-2 Jun 2021 (09:30-17:00, Total: 14 hrs)
Venue	Classroom 107, 1/F, HKPC Building, 78 Tat Chee Avenue, Kowloon Tong or Online Broadcast subject to the situation of COVID-19 
Medium	Cantonese, supplemented with English terminology
Course fee	HK\$9,000 (May up to HK\$6,000* subsidy)
Prerequisites	An understanding and knowledge of common DevOps terminology and concepts and related work experience are recommended.

Course Overview

Highlighting the human dynamics of cultural change and equips participants with practices, methods, and tools to engage people across the DevOps spectrum through the use of real-life scenarios and case studies. Participants will have tangible takeaways such as understanding Value Stream Mapping.

The course was developed by leveraging key DevOps leadership sources to extract real-life best practices in leading DevOps initiatives and designed to teach the key differences and emerging practices for DevOps ways of working through leadership in a fast-paced DevOps and Agile environment. This course positions participants to successfully complete the DevOps Leader exam.

RTTP Training Grant Application

Companies should submit their RTTP training grant application for their employee(s) via <https://rttp.vtc.edu.hk/rttp/loginat> at least two weeks before course commencement. Alternatively, [application form](#) could be submitted by email to rttp@vtc.edu.hk along with supporting documents.

Course Objectives

The learning objectives include a practical understanding of:

- ✓ DevOps and time to value
- ✓ Mindset and mental models
- ✓ Key differences between DevOps IT and traditional IT
- ✓ Target operating models and organizational design
- ✓ Performance management, rewards and motivation
- ✓ Preparing investment cases
- ✓ Focusing on value outcomes
- ✓ Ideas for organizing workflows
- ✓ Empowerment and participation
- ✓ Defining meaningful metrics
- ✓ Value stream mapping
- ✓ Driving cultural and behavioral change

Course Outline

Introduction

- Course Goals & Agenda

Module 1: DevOps and Transformational Leadership

- Current Definitions of DevOps, Benefits of DevOps and transformational Leadership

Module 2: Unlearning Behaviors

- Psychological Safety and Neuroscience
- Mindset, Mental Models and Cognitive Bias
- Governance, Risk and Compliance (GRC) and DevOps

Module 3: Becoming a DevOps Organization

- How DevOps Differs, DevOps Kaizen, Building Safety In

Module 4: Measure to Learn

- Avoiding Measure to Target and creating a Current Value Stream Map

Module 5: Measure to Improve

- The Improvement Kata and Experiments and creating a Future Value Stream Map

Module 6: Target Operating Models and Organizational Design

- Conway's Law, Desired Outcomes of DevOps and DevOps TOM Design Principles

Module 7: Articulating and Socializing Vision

- Organizational Change in Large Enterprises, Empowering People
- Broadcasting Outside of Your Organization

Module 8: Maintaining Energy and Momentum

- The DevOps Business Case
- Culture and Climate and A High-Trust Culture

Additional Sources of Information

Exam Preparations

- Exam Requirements, Question Weighting, and Terminology List
- Sample Exam Review

Certification Exam

Successfully passing (65%) the 60-minute examination, consisting of 40 multiple-choice questions, leads to the candidate's designation as a certified DevOps Leader (DOL). The certification is governed and maintained by DevOps Institute.

Award of Certificate of Attendance

Certificate of Attendance issued by the Hong Kong Productivity Council will be awarded to participants who are in full attendance.

Target Audience

- Anyone starting or leading a DevOps cultural transformation program
- Anyone interested in modern IT leadership and organizational change approaches

The target for IT professionals including:

- Business Managers
- Business Stakeholders
- Change Agents
- Consultants
- DevOps Consultants

- IT Directors
- IT Managers
- IT Team Leaders
- Lean Coaches
- Practitioners

- DevOps Engineers
- Product Owners
- Scrum Masters
- System Integrators
- Tool Providers

Trainer

Paulino KOK has over 30 years experience in the technology field holding various positions from application development, infrastructure technology, portfolio, program & project management, service management, security & risk management, leadership coaching, innovation design thinking facilitation, employment engagement & HR people operations, and agile & digital transformation. He has worked for financial, manufacturing and retail industries of multi-national companies, of which two are components of the Dow Jones Industrial Index and Fortune 100 Best Companies.

Paulino is an accredited Trainer of DevOps Institute.

Special to HKCS members

- ❖ May enjoy up to HK\$300 Bookstore Coupon. **Promo Code: CS11HK2020**
- ❖ Can apply for the **certification of CPD hours**, this course hours will be counted.

Please visit: <http://www.hkcs.org.hk/continuous-professional-development-cpd/> for your information about CPD Hours.

Enrolment Methods

1. Scan the QR code to complete the enrolment and payment online.
2. Mail the crossed cheque with payee name "Hong Kong Productivity Council" (in HK dollar) and the application form should be mailed to HKPC Academy, Hong Kong Productivity Council, 3/F, HKPC Building, 78 Tat Chee Avenue, Kowloon (attention to Ms Cherry LAM). Please indicate the course name and course code on the envelope.



[Enrolment Link](#)

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