



FUTURESKILLS



Millennials and Gen Z have brought profound impacts and changes to the workplace. With their unique perspectives, values, and communication styles, these generations are reshaping the future of organisations.

In this course, we explore the generational differences and learn how to promote teamwork, celebrate diversity, and foster collaboration.

Join us to unlock the potential of a united and synergistic workforce!

Programme Code	10017004-04
Programme Duration	Around 60 minutes divided into several learning sessions (Valid for 1 Year)
Platform	HKPC Academy vLearn
Medium	Cantonese with English and Chinese subtitles
Course Fee	HK\$380
Certificate Award	A *Certificate of Accomplishment will be awarded to participants who have completed the course

\*Only English version of Certificate of Accomplishment is provided

# **Learning Outcome**

Upon completion of this course, you will:

- Understand how different generations impact the organisations differently
- Realise how different generations communicate and receive information
- Recognise the similarities and differences across generations



### **Generations United: Building Bridges, Creating Synergy**

### **Course Outline**

#### 1. Situation of the Generational Differences in Workplace

- Definition of Generational Differences
- Millennials and Gen Z in workplace
- What is "Quite Quitting"?
- Where are they in their careers?
- Communication preferences

#### 2. Meeting the Future

- Differences in workplace: Past / Present vs Future
- Digitalisation to meet the future
- Upskilling, reskilling and preparing for the future

#### 3. Work Arrangements

- Business needs vs talent needs
- Benefits of flexi work location
- The new ergonomics of workspace

#### 4. How to Diminish Generational Differences

- Alignment of goals & purposes
- Lead, motivate & engage
- Ways to communicate effectively
- Celebrate diversity & ongoing training

# **Trainer Profile – Kenny CHAN**

Kenny CHAN has over 16 years of business development, marketing, media, education and management experience. He has been in leadership position for over 10 years leading teams of over 30 people. He specialises in communication, presentation, stress management and leadership with junior leaders, first time managers and millennials, understanding the needs and wants of their career and fitting them into corporate cultures.

#### **Enrolment Method**

- 1. Scan the QR code to complete the enrolment and payment online. OR
- 2. Mail the crossed cheque with payee name "Hong Kong Productivity Council" (in HK dollar) and the application form should be mailed to HKPC Academy, Hong Kong Productivity Council, 1/F, HKPC Building, 78 Tat Chee Avenue, Kowloon (attention to Mr Terence LUEN). Please indicate the course name and course code on the back of the cheque and envelope.

[Enrolment form can be downloaded at <a href="https://www.hkpcacademy.org/enrollment/">https://www.hkpcacademy.org/enrollment/</a>]



http://u.hkpc.org/bwe